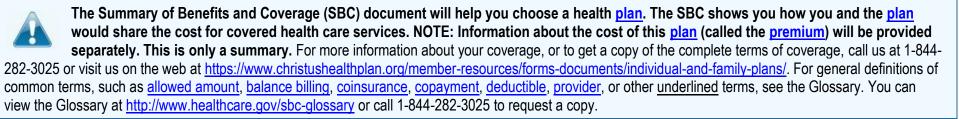
Coverage for: Individual, Individual + Family | Plan Type: HMO

CHRISTUS : CHRISTUS Gold + Fitness (\$0 Deductible, \$5 PCP, \$0 Generic Rx, \$0 Virtual Urgent Care)



| Important Questions | Answers | Why This Matters: |
|---|--|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| Are there services covered before you meet your <u>deductible</u> ? | Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$9,200/individual or \$18,400/family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://www.christushealthplan.org/ find-a-provider or call 1-844-282- 3025 for a list of <u>network providers</u> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

Health Plan

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| | | What You Will Pay | | |
|---|---|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | \$5 <u>copayment</u> /visit | Not covered | None. |
| If you visit a health care | <u>Specialist</u> visit | \$60 <u>copayment</u> /visit | Not covered | Including office services, other than those specifically shown below. |
| provider's office or clinic | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | <u>Diagnostic test</u> (x-ray, blood work) | \$60 <u>copayment</u> /visit | Not covered | None. |
| lf you have a test | Imaging (CT/PET scans, MRIs) | \$400 <u>copayment</u> /visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| If you need drugs to treat your illness or | Preferred generic drugs | No charge | Not covered | |
| condition More information about prescription drug | Non-preferred generic drugs | No charge | Not covered | Cost sharing for a 90-day supply by mail |
| <u>coverage</u> is available at <u>https://chppayment.chris</u> <u>tushealth.org/document</u> <u>s/hix/formulary/LAHIXFo</u> <u>rmulary2025.pdf</u> | Preferred brand drugs | \$60 copayment/prescription | Not covered | order is triple the <u>cost sharing</u> for a standard 30-day supply. Prescriptions for birth control |
| | Non-preferred brand drugs | \$80 copayment/prescription | Not covered | are not subject to <u>deductible</u> , and do not have a copayment. |
| | <u>Specialty drugs</u> | \$150 <u>copayment</u> /prescription | Not covered | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | 40% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |

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* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/member-resources/forms-</u> <u>documents/individual-and-family-plans/</u> Page 2 of 7

| | What You Will Pay | | | |
|--|--|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Physician/surgeon fees | 40% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| | Emergency room care | \$950 <u>copayment</u> /visit | \$950 <u>copayment</u> /visit | |
| If you need immediate medical attention | Emergency medical transportation | 40% coinsurance | 40% coinsurance | No charge for virtual urgent care through CHRISTUS Health System. |
| | Urgent care | \$60 <u>copayment</u> /visit | Not covered | |
| If you have a hospital | Facility fee (e.g., hospital room) | \$950 <u>copayment</u> /stay | Not covered | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied. |
| stay | Physician/surgeon fees | No charge | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| lf you need mental health, behavioral health, or substance | Outpatient services | Office visit: \$60 <u>copayment</u> /visit Outpatient facility: 40% <u>coinsurance</u> | Not covered | Office visits are subject to the listed <u>cost</u> <u>sharing</u> , while facility outpatient treatments are subject to the outpatient facility <u>coinsurance</u> . |
| abuse services | Inpatient services | \$950 <u>copayment</u> /stay | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| | Office visits | \$60 <u>copayment</u> /visit | Not covered | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). |
| lf you are pregnant | Childbirth/delivery professional services | No charge | Not covered | None. |
| | Childbirth/delivery facility services | \$950 <u>copayment</u> /stay | Not covered | Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following an uncomplicated vaginal delivery or ninety-six (96) hours of Inpatient care following an uncomplicated Cesarean section or (2) Post-Partum Care. If you don't get <u>preauthorization</u> , benefits will be denied. |

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* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/member-resources/forms-</u> <u>documents/individual-and-family-plans/</u>

| | | What You Will Pay | | |
|--|----------------------------|--|--|---|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Home health care | 40% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| | Rehabilitation services | \$60 <u>copayment</u> /visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| If you need help recovering or have other special health needs | Habilitation services | \$60 <u>copayment</u> /visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| | Skilled nursing care | 40% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| | Durable medical equipment | 40% coinsurance | Not covered | Preauthorization is required for some <u>durable</u> <u>medical equipment</u> . If you don't get <u>preauthorization</u> , benefits will be denied. |
| | Hospice services | 40% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. |
| lf your child needs dental or eye care | Children's eye exam | No charge | Not covered | Limited to one exam per year. |
| | Children's glasses | No charge | Not covered | Limited to one pair of glasses per year. |
| | Children's dental check-up | No charge | Not covered | Limited to one cleaning and exam per six months. |

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* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/member-resources/forms-</u> <u>documents/individual-and-family-plans/</u> **Excluded Services & Other Covered Services:**

| Services Your Plan Generally Does NOT Cover (Che | ck your policy or <u>plan</u> document for more inforn | nation and a list of any other <u>excluded services</u> .) |
|---|--|--|
| Abortion (Except in cases of rape, incest, or when • the life of the mother is endangered) Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult) | | Orthodontia Routine eye care (Adult) Routine foot care for diabetic members Treatment for temporomandibular joint disorders Weight loss programs |
| Other Covered Services (Limitations may apply to the | hese services. This isn't a complete list. Please s | see your <u>plan</u> document.) |
| Chiropractic care Dental care – basic and major (Children) | Hearing aids (1 hearing aid in each ear every 3 years limited to \$2,000 benefit maximum per device) | Private-duty nursing |

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the Marketplace. For more information about the Marketplace. The contact information for those agencies is: CHRISTUS Health Insurance Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚÝ: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989). Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

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. (1-800-735-2989) والبكم الصم هاتف رقم) 2025-844-1 برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا علحوظة :Arabic . (2989-305-108). (TTY: 1-800-735-2989) آور الحرين علام المراجع المراجع المراجع المراجع المراجع المريم (Urdu: المراجع ال Tagalog : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989). Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne '1-844-282-3025 (TTY: 1-800-735-2989). French: ATTENTION : Si vous parlez francais, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS : 1-800-735-2989). .(TTY: 1-800-735-2989). پاسخ . هستند شما دسترس در کنند، می صحبت رایگان زبان، کمک خدمات فارسی، شما اگر German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989). Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989). Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025(TTY: 1-800-735-2989)まで、お電話 にてご連絡ください。 Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989). Hindi: हंद: सावधानी: यदि आप हिंदी बोलते हैं. तो आप मफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989) Guiarati: જરાત: સાવધાન: જો તમે ગજરાતી બોલતા હોવ તો. તમે મકત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital deliverv)

| The plan's overall deductible | \$0 |
|--------------------------------------|-------|
| Specialist copayment | \$60 |
| Hospital (facility) <u>copayment</u> | \$950 |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

| Total Example Cost | \$12,700 |
|---------------------------------|----------|
| In this example, Peg would pay: | |
| Cost Sharing | |
| Deductibles | \$0 |
| Copayments | \$1,600 |
| Coinsurance | \$1,000 |
| What isn't covered | |
| Limits or exclusions | \$60 |
| The total Peg would pay is | \$2,660 |

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

| The plan's overall deductible | \$0 |
|-------------------------------|-------|
| Specialist copayment | \$60 |
| Hospital (facility) copayment | \$950 |
| Other coinsurance | 40% |
| | |

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|--------------------|---------|
| | 1 |

In this example, Joe would pay:

| Cost Sharing | | |
|----------------------------|---------|--|
| Deductibles | \$0 | |
| Copayments | \$1,100 | |
| Coinsurance | \$300 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Joe would pay is | \$1,420 | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| The plan's overall deductible | \$0 |
|-------------------------------|-------|
| Specialist copayment | \$60 |
| Hospital (facility) copayment | \$950 |
| Other coinsurance | 40% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|--------------------|---------|
|--------------------|---------|

In this example, Mia would pay:

| Cost Sharing | |
|----------------------------|---------|
| Deductibles | \$0 |
| Copayments | \$900 |
| Coinsurance | \$500 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$1,400 |

The plan would be responsible for the other costs of these EXAMPLE covered services.