Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

Coverage for: Individual, Individual + Family | Plan Type: HMO

CHRISTUS. : CHRISTUS Bronze (2 Free PCP Visits, \$0 Preferred Generic Rx, \$0 Virtual Urgent Care) Health Plan



The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at https://www.christushealthplan.org/member-resources/forms-documents/individual-and-family-plans/. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms, see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-844-282-3025 to request a copy.

Answers	Why This Matters:
\$8,500/individual or \$17,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> . No <u>cost</u> <u>sharing</u> for the first two <u>primary</u> <u>care physician</u> visits.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
No.	You don't have to meet <u>deductibles</u> for specific services.
\$9,200/individual or \$18,400/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Yes. See <u>https://www.christushealthplan.org/</u> <u>find-a-provider</u> or call 1-844-282- 3025 for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .
	\$8,500/individual or \$17,000/family Yes. Preventive care and primary care services are covered before you meet your <u>deductible</u> . No <u>cost sharing</u> for the first two <u>primary care physician</u> visits. No. \$9,200/individual or \$18,400/family Premiums, <u>balance-billing</u> charges, and health care this <u>plan</u> doesn't cover. Yes. See https://www.christushealthplan.org/find-a-provider or call 1-844-282-3025 for a list of <u>network providers</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You V	Vill Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$50 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	No <u>cost sharing</u> for the first two <u>primary care</u> <u>physician</u> visits.	
lf you visit a health care	<u>Specialist</u> visit	\$80 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	Including office services, other than those specifically shown below.	
provider's office or clinic	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply	Not covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	<u>Diagnostic test</u> (x-ray, blood work)	X-ray: 50% <u>coinsurance</u> Laboratory tests: \$80 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	None.	
	Imaging (CT/PET scans, MRIs)	\$400 <u>copayment</u> /visit	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
If you need drugs to treat your illness or	Preferred generic drugs	No charge; <u>deductible</u> does not apply	Not covered	Cost sharing for a 90-day supply by mail	
condition More information about prescription drug	Non-preferred generic drugs	\$30 <u>copayment</u> /prescription; <u>deductible</u> does not apply	Not covered	order is triple the <u>cost sharing</u> for a standard 30-day supply. <u>Cost sharing</u> for <u>specialty</u>	
coverage is available at	Preferred brand drugs	\$100 copayment/prescription	Not covered	<u>drugs</u> is limited to \$150 per prescription for a standard 30-day supply. Prescriptions for	
https://chppayment.chris tushealth.org/document	Non-preferred brand drugs	50% coinsurance	Not covered	birth control are not subject to deductible,	
s/hix/formulary/LAHIXFo rmulary2025.pdf	Specialty drugs	50% <u>coinsurance</u>	Not covered	and do not have a <u>copayment</u> .	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	50% <u>coinsurance</u>	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	

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* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/member-resources/forms-</u> <u>documents/individual-and-family-plans/</u> Page 2 of 7

		What You Will Pay			
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Physician/surgeon fees	50% coinsurance	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
	Emergency room care	\$950 <u>copayment</u> /visit	\$950 <u>copayment</u> /visit		
If you need immediate medical attention	Emergency medical transportation	50% coinsurance	50% coinsurance	No charge for virtual urgent care through CHRISTUS Health System.	
metical attention	Urgent care	\$80 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered		
If you have a hospital	Facility fee (e.g., hospital room)	\$950 <u>copayment</u> /stay	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
stay	Physician/surgeon fees	No charge	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
lf you need mental health, behavioral health, or substance abuse services	Outpatient services	Office visit: \$60 <u>copayment</u> /visit; <u>deductible</u> does not apply Outpatient facility: 50% <u>coinsurance</u>	Not covered	Office visits are subject to the listed <u>cost</u> <u>sharing</u> , while facility outpatient treatments are subject to the outpatient facility <u>coinsurance</u> .	
abuse services	Inpatient services	\$950 <u>copayment</u> /stay	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
lf you are pregnant	Office visits	\$80 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound).	
	Childbirth/delivery professional services	No charge	Not covered	None.	

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		What You Will Pay		
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Childbirth/delivery facility services	\$950 <u>copayment</u> /stay	Not covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following an uncomplicated vaginal delivery or ninety-six (96) hours of Inpatient care following an uncomplicated Cesarean section or (2) Post-Partum Care. If you don't get <u>preauthorization</u> , benefits will be denied.
	Home health care	50% coinsurance	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Rehabilitation services	\$60 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
lf you need help	Habilitation services	\$60 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
recovering or have other special health needs	Skilled nursing care	50% coinsurance	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Durable medical equipment	50% coinsurance	Not covered	Preauthorization is required for some durable medical equipment. If you don't get preauthorization, benefits will be denied.
	Hospice services	50% coinsurance	Not covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Children's eye exam	No charge; <u>deductible</u> does not apply	Not covered	Limited to one exam per year.
If your child needs dental or eye care	Children's glasses	No charge; <u>deductible</u> does not apply	Not covered	Limited to one pair of glasses per year.
	Children's dental check-up	No charge; <u>deductible</u> does not apply	Not covered	Limited to one cleaning and exam per six months.

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* For more information about limitations and exceptions, see the plan or policy document at https://www.christushealthplan.org/member-resources/formsdocuments/individual-and-family-plans/ **Excluded Services & Other Covered Services:**

 Abortion (Except in cases of rape, incest, or when • the life of the mother is endangered) Acupuncture Bariatric surgery Cosmetic surgery Dental care (Adult) 	Infertility treatment Long-term care Non-emergency care when traveling outside the United States	 Orthodontia Routine eye care (Adult) Routine foot care for diabetic members Treatment for temporomandibular joint disorders Weight loss programs
Other Covered Services (Limitations may apply to the		
Chiropractic care Dental care – basic and major (Children)	Hearing aids (1 hearing aid in each ear every 3 years limited to \$2,000 benefit maximum per device)	Private-duty nursing

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. For more information about the Marketplace. For more information about the Marketplace. The contact information about the https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace. A contact information about the Marketplace. A contact information about the https://www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>; Louisiana Department of Insurance, Office of Consumer Services, P.O. Box 94214, Baton Rouge La 70804-9214 or call 1-800-259-5300.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Not Applicable.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚÝ: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989). Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。 Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

Arabic: المعناعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا عمل ماحصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا عمل معاقد: ملحوظة Arabic:

. (TTY: 1-800-735-2989). الحبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں :Urdu

Tagalog : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne '1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS : 1-800-735-2989).

Persian: پاسخ هستند شما دسترس در کنند، می صحبت رایگان زبان، کمک خدمات فارسی، شما اگر (Persian: بالک (TTY: 1-800-735-2989)

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025(TTY: 1-800-735-2989)まで、お電話 にてご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ,

ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: सावधानी: यदि आप हिंदी बोलते हैं, तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a

hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$8,500
Specialist copayment	\$80
Hospital (facility) <u>copayment</u>	\$950
Other <u>coinsurance</u>	50%

This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$8,500	
<u>Copayments</u>	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$9,260	

Managing Joe's Type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$8,500
Specialist copayment	\$80
Hospital (facility) copayment	\$950
Other <u>coinsurance</u>	50%

This EXAMPLE event includes services like:

Primary care physician office visits (including disease education) Diagnostic tests (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$3,900	
Copayments	\$700	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$4,620	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$8,500
Specialist copayment	\$80
Hospital (facility) copayment	\$950
Other coinsurance	50%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In this example, Mia would pay:

Cost Sharing	
Deductibles	\$2,100
Copayments	\$500
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$2,600

The plan would be responsible for the other costs of these EXAMPLE covered services.