CHRISTUS Health Plan: Texas Individual Bronze Plus Limited – Two Free PCP Visits

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at https://www.christushealthplan.org/. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at http://www.healthcare.gov/sbc-glossary or call 1-844-282-3025 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$0 at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; \$8,200/individual or \$16,400/family | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your deductible? | Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> . | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at https://www.healthcare.gov/coverage/preventive-care-benefits/ . |
| Are there other deductibles for specific services? | No. | You don't have to meet deductibles for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$8,550/individual or \$17,100/family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit</u> ? | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See https://www.christushealthplan.org/find-a-provider or call 1-844-282-3025 for a list of network providers . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the specialist you choose without a referral. |

All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

| | | What You Will Pay | | | |
|---|--|---|--|--|---|
| Common Medical Event | Services You May Need | Your Cost if You Use an Indian Health Care Provider IHCP | Network Provider (You will pay the least) | Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Primary care visit to treat an injury or illness | No charge | \$60 <u>copayment</u> /visit; <u>deductible</u> does not apply. | Not covered | No <u>cost sharing</u> for the first two <u>primary care</u> <u>physician</u> visits. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| If you visit a health care provider's office or clinic | Specialist visit | No charge | \$80 <u>copayment</u> /visit; <u>deductible</u> does not apply. | Not covered | Including office services, other than those specifically shown below. Cost sharing waived at non-IHCP with IHCP referral. |
| office or clinic | Preventive care/screening/immunization | No charge | No charge. <u>Deductible</u> does not apply. | Not covered | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| | Diagnostic test (x-ray, blood work) | No charge | 50% coinsurance | Not covered | Cost sharing waived at non-IHCP with IHCP referral. |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge | \$400 <u>copayment</u> /visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| If you need drugs to treat your illness or | Preferred generic drugs | No charge | No charge. <u>Deductible</u> does not apply. | Not covered | Cost sharing for a 90-day supply by mail order is |
| condition More information about prescription drug coverage is available at www.christushealth | Non-preferred generic drugs | No charge | \$30 <u>copayment/prescription</u> . <u>Deductible</u> does not apply. | Not covered | triple the <u>cost sharing</u> for a standard 30-day supply. Prescriptions for birth control are not |
| | Preferred brand drugs | No charge | \$100 copayment/prescription | Not covered | subject to <u>deductible</u> , and do not have a <u>copayment</u> . <u>Cost sharing</u> waived at non-IHCP |
| | Non-preferred brand drugs | No charge | 50% coinsurance | Not covered | with IHCP <u>referral</u> . |
| plan.org | Specialty drugs | No charge | 50% coinsurance | Not covered | |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

| | | What You Will Pay | | | |
|--|--|---|--|--|---|
| Common Medical Event | Services You May Need | Your Cost if You Use an Indian Health Care Provider IHCP | Network Provider (You will pay the least) | Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| If you have | Facility fee (e.g., ambulatory surgery center) | No charge | 50% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| outpatient surgery | Physician/surgeon fees | No charge | 50% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| 16 | Emergency room care | No charge | \$950 copayment/visit | \$950 copayment/visit | |
| If you need immediate medical attention | Emergency medical transportation | No charge | 50% coinsurance | 50% coinsurance | Cost sharing waived at non-IHCP with IHCP referral. |
| | Urgent care | No charge | \$80 <u>copayment</u> /visit; <u>deductible</u> does not apply. | Not covered | |
| If you have a | Facility fee (e.g., hospital room) | No charge | \$950 copayment/stay | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| hospital stay | Physician/surgeon fees | No charge | No Charge | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| If you need mental health, behavioral health, or | Outpatient services | No charge | \$80 <u>copayment</u> /visit; <u>deductible</u> does not apply. | Not covered | Office visits are subject to the listed cost sharing, while facility outpatient treatments are subject to the outpatient facility coinsurance. Cost sharing waived at non-IHCP with IHCP referral. |
| substance abuse services | Inpatient services | No charge | \$950 copayment/stay | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

| | | What You Will Pay | | | |
|---|---|---|---|--|---|
| Common Medical Event | Services You May Need | Your Cost if You Use an Indian Health Care Provider IHCP | Network Provider (You will pay the least) | Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Office visits | No charge | \$80 <u>copayment</u> /visit; <u>deductible</u> does not apply. | Not covered | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e., ultrasound). Cost sharing waived at non-IHCP with IHCP referral. |
| | Childbirth/delivery professional services | No charge | No Charge | Not covered | Cost sharing waived at non-IHCP with IHCP referral. |
| If you are pregnant | Childbirth/delivery facility services | No charge | \$950 <u>copayment</u> /stay | Not covered | Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following an uncomplicated vaginal delivery or ninety-six (96) hours of Inpatient care following an uncomplicated Cesarean section or (2) Post-Partum Care. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| If you need help recovering or have other special health needs | Home health care | No charge | 50% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. Limited to 60 visits/calendar year. |
| | Rehabilitation services | No charge | \$60 copayment/visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. Limited to 35 visits/calendar year, combined with chiropractic care. |
| | Habilitation services | No charge | \$60 copayment/visit | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

| | | | What You Will Pay | | |
|--|----------------------------|---|--|--|--|
| Common Medical Event | Services You May Need | Your Cost if You Use an Indian Health Care Provider IHCP | Network Provider (You will pay the least) | Out-of- Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information |
| | Skilled nursing care | No charge | 50% coinsurance | Not covered | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. Limited to 25 visits/calendar year. |
| | Durable medical equipment | No charge | 50% coinsurance | Not covered | Preauthorization is required for durable medical equipment over \$500. If you don't get preauthorization, benefits will be denied. Cost sharing waived at non-IHCP with IHCP referral. |
| | Hospice services | No charge | 50% coinsurance | Not covered | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> . |
| | Children's eye exam | No charge | No charge. <u>Deductible</u> does not apply. | Not covered | Limited to one exam per year. |
| If your child needs dental or eye care | Children's glasses | No charge | No charge. <u>Deductible</u> does not apply. | Not covered | Limited to one pair of glasses per year. |
| | Children's dental check-up | No charge | No charge. <u>Deductible</u> does not apply. | Not covered | None. |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric surgery
- Cosmetic surgery

- Dental Care Basic and Major (Children)
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care
- Weight loss programs

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at https://www.christushealthplan.org/

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visits per year, combined with rehabilitation services)
- Dental Care (Adult item and visit limits apply. \$1,000 annual benefit maximum)
- Hearing aids (1 hearing aid in each ear every 3 years)
- Routine eye care (Adult 1 item and 1 visit per year. Up to \$130 per person for glasses or contacts.)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; Texas Health and Human Services Commission at 1-800-252-8263 or https://www.hhsc.state.tx.us/medicaid. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Lealth Lealth

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or http://www.tdi.texas.gov/index.html.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

. (2989-735-2989) والبكم الصم هاتف رقم) 3025-282-1-844 برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا عملحوظة :Arabic

.(TTY: 1-800-735-2989) کبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں :Urdu

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS: 1-800-735-2989).

.(TTY: 1-800-735-2989) یاسخ .هستند شما دسترس در کنند، می صحبت رایگان زبان، کمک خدمات فارسی، شما اگر .Persian

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025 (TTY: 1-800-735-2989) まで、お電話にてご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: <mark>सावधानी: यदि आप हिंदी बोलते हैं, तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)</mark>

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The plan's overall deductible | \$(|
|---------------------------------|-----|
| ■ Specialist copayment | \$(|
| ■ Hospital (facility) copayment | \$(|
| ■ Other coinsurance | 0% |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | | | |
|---------------------------------|----------|--|--|--|
| In this example, Peg would pay: | | | | |
| Cost Sharing | | | | |
| <u>Deductibles</u> | \$0 | | | |
| Copayments | \$0 | | | |
| Coinsurance | \$0 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$0 | | | |
| The total Peg would pay is | \$0 | | | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$0 |
|---------------------------------|-----|
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) copayment | \$0 |
| ■ Other <u>coinsurance</u> | 0% |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$0 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$0 |
|---|-----|
| ■ Specialist copayment | \$0 |
| ■ Hospital (facility) copayment | \$0 |
| Other coinsurance | 0% |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$0 |
| Copayments | \$0 |
| Coinsurance | \$0 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$0 |

Note: These numbers assume the patient received care from an IHCP <u>provider</u> or with IHCP <u>referral</u> at a non-IHCP. If you receive care from a non-IHCP <u>provider</u> without a <u>referral</u> from an IHCP your costs may be higher.