The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at <u>https://www.christushealthplan.org/</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>http://www.healthcare.gov/sbc-glossary</u> or call 1-844-282-3025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$6,000/individual or \$12,000/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>http://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$6,850/individual or \$13,700/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See https://www.christushealthplan.org /find-a-provider or call 1-844-282- 3025 for a list of <u>network</u> providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Primary care visit to treat an injury or illness	40% <u>coinsurance</u>	Not Covered	No <u>cost sharing</u> for the first two <u>primary care</u> <u>physician</u> visits.	
If you visit a health care <u>provider's</u> office	<u>Specialist</u> visit	40% coinsurance	Not Covered	Including office services, other than those specifically shown below.	
or clinic	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply.	Not Covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.	
	<u>Diagnostic test</u> (x-ray, blood work)	40% coinsurance	Not Covered	None.	
If you have a test	Imaging (CT/PET scans, MRIs)	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
If you need drugs to treat your illness or condition More information about <u>Prescription</u>	Preferred generic drugs	40% coinsurance	Not Covered	<u>Cost sharing</u> for a 90-day supply by mail order is triple the <u>cost sharing</u> for a standard 30-day supply. Prescriptions for birth control are not	
	Non-preferred generic drugs	40% <u>coinsurance</u>	Not Covered		
	Preferred brand drugs	40% coinsurance	Not Covered		
drug coverage is	Non-preferred brand drugs	40% coinsurance	Not Covered	subject to <u>deductible</u> , and do not have a copayment.	
available at <u>www.</u> <u>christushealthplan.org</u>	Specialty drugs	40% <u>coinsurance</u>	Not Covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
surgery	Physician/surgeon fees	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
If you need immediate medical attention	Emergency room care	40% coinsurance	40% coinsurance		
	Emergency medical transportation	40% coinsurance	40% coinsurance	None.	
	Urgent care	40% <u>coinsurance</u>	Not Covered		

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Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you have a hospital	Facility fee (e.g., hospital room)	40% <u>coinsurance</u>	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
stay	Physician/surgeon fees	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	40% coinsurance Not Covered <u>cost sharing</u> , while MH/SUD f		MH/SUD office visits are subject to the listed <u>cost sharing</u> , while MH/SUD facility outpatient treatments are subject to the outpatient facility <u>coinsurance</u> .
	Inpatient services	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
lf you are pregnant	Office visits	40% coinsurance	Not Covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	40% coinsurance	Not Covered	None.
	Childbirth/delivery facility services	40% <u>coinsurance</u>	Not Covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following an uncomplicated vaginal delivery or ninety-six (96) hours of Inpatient care following an uncomplicated Cesarean section or (2) Post-Partum Care. If you don't get <u>preauthorization</u> , benefits will be denied.

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Common	Common		ou Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Home health care	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 60 visits/calendar year.	
	Rehabilitation services	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 35 visits/calendar year.	
If you need help recovering or have	Habilitation services	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
other special health needs	Skilled nursing care	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 25 visits/calendar year.	
	Durable medical equipment	40% coinsurance	Not Covered	Preauthorization is required for DME over \$500. If you don't get <u>preauthorization</u> , benefits will be denied.	
	Hospice services	40% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.	
If your child needs dental or eye care	Children's eye exam	No charge. <u>Deductible</u> does not apply.	Not Covered	Limited to one exam per year.	
	Children's glasses	No charge. <u>Deductible</u> does not apply.	Not Covered	Limited to one pair of glasses per year.	
	Children's dental check-up	No charge. <u>Deductible</u> does not apply.	Not Covered	None.	

# **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Abortion	Infertility treatment	Routine eye care (Adult)		
Acupuncture	Long-term care	Routine foot care		
Bariatric surgery	• Non-emergency care when traveling outside the	<ul> <li>Weight loss programs</li> </ul>		
Cosmetic surgery	U.S.			
Dental care (Adult)	Private-duty nursing			

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Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)			
Chiropractic care (35 visits per year)	<ul> <li>Hearing aids (1 hearing aid in each ear every 3</li> </ul>		
	years)		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">https://www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>; Texas Health and Human Services Commission at 1-800-252-8263 or <a href="http://www.hhsc.state.tx.us/medicaid">http://www.hhsc.state.tx.us/medicaid</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.HealthCare.gov">Health Insurance</a> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or <u>http://www.tdi.texas.gov/index.html</u>.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989). Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

Arabic: العوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا علم الحوطة: 1-800-735-2989). المحوطة: المحوطة: 1-800-735-2989). العوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا علم الحوطة: 1-800-735-2989). Urdu: المحوطة: المحوط

Tagalog : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS : 1-800-735-2989). Persian: پاسخ دهستند شما دسترس در کنند، می صحبت رایگان زبان، کمک خدمات فارسی، شما اگر

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

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Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025(TTY: 1-800-735-2989)まで、お電話に てご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ,

ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: सावधानी: यदि आप हिंदी बोलते हैं, तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

——To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.———

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This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg i	s Ha	ving	a Bab	y

(9 months of in-network pre-natal care and a hospital delivery)

The <u>plan's</u> overall <u>deductible</u>	\$6,000
Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0
Other <u>coinsurance</u>	40%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (*ultrasounds and blood work*) <u>Specialist</u> visit (*anesthesia*)

Total Example Cost \$12,80
----------------------------

#### In this example, Peg would pay:

Cost Sharing		
Deductibles	\$6,000	
<u>Copayments</u>	\$0	
Coinsurance	\$900	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$6,960	

Managing Joe's type 2 Diabetes
(a year of routine in-network care of a well-
controlled condition)

The plan's overall deductible	\$6,000
Specialist copayment	\$0
Hospital (facility) <u>copayment</u>	\$0
Other <u>coinsurance</u>	40%

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

	Total Example Cost	\$7,400
Ir	n this example, Joe would pay:	
	Cost Sharing	
	Deductibles	\$6,000
	Copayments	\$0
	Coinsurance	\$500
	What isn't covered	
	Limits or exclusions	\$60

# Limits or exclusions\$60The total Joe would pay is\$6,560

## Mia's Simple Fracture (in-network emergency room visit and follow up care)

The <u>plan's</u> overall <u>deductible</u>	\$6,000
Specialist copayment	\$0
Hospital (facility) copayment	\$0
Other coinsurance	40%

# This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies) <u>Diagnostic test</u> (x-ray) <u>Durable medical equipment</u> (crutches) <u>Rehabilitation services</u> (physical therapy)

Total Example Cost \$1,900

#### In this example, Mia would pay:

Cost Sharing				
Deductibles	\$1,900			
<u>Copayments</u>	\$0			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$1,900			