Coverage for: Individual, Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at <a href="https://www.christushealthplan.org/">https://www.christushealthplan.org/</a>. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">http://www.healthcare.gov/sbc-glossary</a> or call 1-844-282-3025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$550/individual or \$1,100/family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> and primary care services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$1,900/individual or \$3,800/family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.christushealthplan.org/provider-search">https://www.christushealthplan.org/provider-search</a> or call 1-844-282-3025 for a list of <a href="network">network</a> <a href="providers">providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> shown in this chart are <u>before</u> your <u>deductible</u>, and all <u>coinsurance</u> cost shown in this chart are <u>after</u> your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common	Services You May Need	What Y Network Provider	ou Will Pay Out-of-Network Provider	Limitations, Exceptions, & Other Important
Medical Event		(You will pay the least)	(You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$10 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not Covered	Including office services, other than those specifically shown below.
If you visit a health care <u>provider's</u> office or clinic	Specialist visit	\$35 <u>copayment</u> /visit; <u>deductible</u> does not apply	Not Covered	Including office services, other than those specifically shown below.
or chine	Preventive care/screening/ immunization	No charge. <u>Deductible</u> does not apply	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
If you have a test	Diagnostic test (x-ray, blood work)	\$30 <u>copayment</u> /visit. 35% <u>coinsurance</u> for laboratory tests.	Not Covered	None.
	Imaging (CT/PET scans, MRIs)	\$250 <u>copayment</u> /visit	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If you need drugs to treat your illness or condition More information	Generic drugs	\$5 copayment/prescription. Deductible does not apply.	Not Covered	Cost sharing for a 90-day supply by mail order is triple the cost sharing for a standard 30-day
about <u>Prescription</u> drug coverage is	Preferred brand drugs	\$60 copayment	Not Covered	supply. Prescriptions for birth control are not subject to deductible, and do not have a
available at www.	Non-preferred brand drugs	\$95 copayment	Not Covered	copayment.
christushealthplan.org	Specialty drugs	45% coinsurance	Not Covered	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	35% coinsurance	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
surgery	Physician/surgeon fees	35% coinsurance	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If you need immediate	Emergency room care	\$950 copayment	\$950 copayment	
medical attention	Emergency medical transportation	35% coinsurance	35% coinsurance	None.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information
		(You will pay the least) \$35 copayment/visit.	(You will pay the most)	
	<u>Urgent care</u>	Deductible does not apply.	Not Covered	
If you have a hospital	Facility fee (e.g., hospital room)	\$1000 copayment/Stay	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
stay	Physician/surgeon fees	No Charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If you need mental health, behavioral	Outpatient services	\$30 <u>copayment</u> /visit; <u>deductible</u> does not apply.	Not Covered	None.
health, or substance abuse services	Inpatient services	\$1000 copayment/Stay	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Office visits	\$35 <u>copayment</u> /visit. <u>Deductible</u> does not apply.	Not Covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	No Charge	Not Covered	None.
If you are pregnant	Childbirth/delivery facility services	\$1000 copayment	Not Covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following a vaginal delivery or ninety-six (96) hours of Inpatient care following a Cesarean section or (2) Post-Partum Care. If you don't get preauthorization, benefits will be denied.
If you need help	Home health care	35% coinsurance	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 60 visits/calendar year.
If you need help recovering or have other special health	Rehabilitation services	\$30 copayment	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
needs	Habilitation services	\$30 copayment	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Skilled nursing care	35% coinsurance	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

Common		What Y	ou Will Pay	Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Durable medical equipment	35% coinsurance	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Hospice services	35% coinsurance	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Children's eye exam	No charge. <u>Deductible</u> does not apply	Not Covered	Limited to one exam per year.
If your child needs dental or eye care	Children's glasses	No charge. <u>Deductible</u> does not apply	Not Covered	Limited to one pair of glasses per year.
	Children's dental check-up	No charge. <u>Deductible</u> does not apply	Not Covered	None.

#### **Excluded Services & Other Covered Services:**

### Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care (Adult)
- Infertility Treatment
- Long-term Care

- Non-emergency care when traveling outside the United States
- Private-duty nursing
- Weight Loss Programs

## Other Covered Services (limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visit limit)
- Hearing aids (1 hearing aid in each ear every 3 years)
- Routine eye care for adults (1 exam every 24 months)
- Routine foot care for diabetic members

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health <a href="Plan">Plan</a> Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>; Texas Health and Human Services Commission at 1-800-252-8263 or <a href="https://www.hhsc.state.tx.us/medicaid">https://www.hhsc.state.tx.us/medicaid</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health <u>Plan</u> Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>.

### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

# Does this plan meet the Minimum value standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum value standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

## **Language Access Services:**

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

Arabic: والبكم الصم هاتف رقم) 282-3025-1-844. برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا ملحوظة : 1-800-735-2989. لايل: على كرين على كرين : الله: الكرين على كرين على كرين : كال كرين

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS: 1-800-735-2989).

.(TTY: 1-800-735-2989) یاسخ .هستند شما دسترس در ،کنند می صحبت رایگان ،زبان کمک خدمات ،فارسی شما اگر .Persian

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025 (TTY: 1-800-735-2989) まで、お電話にてご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: **सावधानी: यदि आप हिंदी बोलते हैं**, **तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)** 

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

#### **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$550
■ Specialist copayment	\$35
■ Hospital (facility) <u>copayment</u>	\$1,000
■ Other <u>coinsurance</u>	35%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,800
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## In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$600	
<u>Copayments</u>	\$200	
Coinsurance	\$1,100	
What isn't covered		
Limits or Exclusions	\$60	
The total Peg would pay is	\$1,960	

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$550
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$1,000
■ Other <u>coinsurance</u>	35%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$7,400

### In this example, Joe would pay:

Cost Sharing	
<u>Deductibles</u>	\$600
Copayments	\$500
Coinsurance	\$300
What isn't covered	
Limits or Exclusions	\$60
The total Joe would pay is	\$1,460

# **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$550
■ Specialist copayment	\$35
■ Hospital (facility) copayment	\$1,000
■ Other coinsurance	35%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
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### In this example, Mia would pay:

Cost Sharing	
<u>Deductibles</u>	\$400
<u>Copayments</u>	\$1,300
Coinsurance	\$200
What isn't covered	
Limits or Exclusions	\$0
The total Mia would pay is	\$1,900