Coverage for: Individual, Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at <a href="https://www.christushealthplan.org/">https://www.christushealthplan.org/</a>. For general definitions of common terms, such as allowed amount, <a href="mailto:balance billing">balance billing</a>, <a href="mailto:coinsurance">coinsurance</a>, <a href="mailto:coinsurance">copayment</a>, <a href="mailto:deductible">deductible</a>, <a href="mailto:provider">provider</a>, or other <a href="mailto:underlined">underlined</a> terms see the Glossary. You can view the Glossary at <a href="http://www.healthcare.gov/sbc-glossary">http://www.healthcare.gov/sbc-glossary</a> or call 1-844-282-3025 to request a copy.

| Important Questions  | Answers   | Why This Matters:  |
|--|---|--|
| What is the overall deductible?                                      | \$6,000/individual or<br>\$12,000/family  | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .  |
| Are there services covered before you meet your deductible?          | Yes. Preventive care services are covered before you meet your deductible.  | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .   |
| Are there other deductibles for specific services?                   | No.   | You don't have to meet <u>deductibles</u> for specific services.   |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$6,650/individual or<br>\$13,300/family  | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.  |
| What is not included in the <u>out-of-pocket limit</u> ?             | Premiums, balance-billing charges, and health care this plan doesn't cover.   | Even though you pay these expenses, they don't count toward the out-of-pocket limit.   |
| Will you pay less if you use a <u>network provider</u> ?             | Yes. See <a href="https://www.christushealthplan.org/provider-search">https://www.christushealthplan.org/provider-search</a> or call 1-844-282-3025 for a list of <a href="network">network</a> <a href="providers">providers</a> . | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ?           | No.   | You can see the specialist you choose without a referral.  |



All  $\underline{copayment}$  and  $\underline{coinsurance}$  costs shown in this chart are after your  $\underline{deductible}$  has been met, if a  $\underline{deductible}$  applies.

| Common  |  | What You Will Pay                           |  | Limitations, Exceptions, & Other Important  |
|---|--|---|--|---|
| Medical Event   | Services You May Need                            | Network Provider (You will pay the least)   | Out-of-Network Provider<br>(You will pay the most)   | Information   |
|   | Primary care visit to treat an injury or illness | 40% coinsurance                             | Not Covered  | Including office services, other than those specifically shown below.   |
| If you visit a health care provider's office              | Specialist visit                                 | 40% coinsurance                             | Not Covered  | Including office services, other than those specifically shown below.   |
| or clinic   | Preventive care/screening/<br>immunization       | No charge. <u>Deductible</u> does not apply | Not Covered  | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. |
| If you have a toot  | Diagnostic test (x-ray, blood work)              | 40% coinsurance                             | Not Covered  | None.   |
| If you have a test  | Imaging (CT/PET scans, MRIs)                     | 40% coinsurance                             | Not Covered  | Preauthorization is required. If you don't get preauthorization, benefits will be denied.   |
| If you need drugs to treat your illness or                | Generic drugs                                    | 40% coinsurance                             | Not Covered  |   |
| condition  More information                               | Preferred brand drugs                            | 40% coinsurance                             | Not Covered  | Cost sharing for a 90-day supply by mail order is triple the cost sharing for a standard 30-day   |
| about <u>Prescription</u>                                 | Non-preferred brand drugs                        | 40% coinsurance                             | Not Covered  | supply. Prescriptions for birth control are not subject to deductible, and do not have a  |
| drug coverage is available at www. christushealthplan.org | Specialty drugs                                  | 40% coinsurance                             | Not Covered  | copayment.  |
| If you have outpatient                                    | Facility fee (e.g., ambulatory surgery center)   | 40% coinsurance                             | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
| surgery Physician/surgeon fees 40%                        | 40% coinsurance                                  | Not Covered                                 | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied. |   |
|   | Emergency room care                              | 40% coinsurance                             | 40% coinsurance  |   |
| If you need immediate medical attention                   | Emergency medical transportation                 | 40% coinsurance                             | 40% coinsurance  | None.   |
|   | <u>Urgent care</u>                               | 40% coinsurance                             | Not Covered  |   |
| If you have a hospital stay                               | Facility fee (e.g., hospital room)               | 40% coinsurance                             | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

| Common   | Services You May Need                     | What You Will Pay  Network Provider Out-of-Network Provider |  | Limitations, Exceptions, & Other Important  |
|--|---|---|--|---|
| Medical Event  | Oct vices fou may need                    | (You will pay the least)                                    | (You will pay the most)  | Information   |
|  | Physician/surgeon fees                    | 40% coinsurance   | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
| If you need mental health, behavioral                    | Outpatient services                       | 40% coinsurance   | Not Covered  | None.   |
| health, or substance abuse services                      | Inpatient services                        | 40% coinsurance   | Not Covered  | Preauthorization is required. If you don't get preauthorization, benefits will be denied.   |
|  | Office visits                             | 40% coinsurance   | Not Covered  | Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)  |
|  | Childbirth/delivery professional services | 40% coinsurance   | Not Covered  | None.   |
| If you are pregnant                                      | Childbirth/delivery facility services     | 40% coinsurance   | Not Covered  | Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following a vaginal delivery or ninety-six (96) hours of Inpatient care following a Cesarean section or (2) Post-Partum Care. If you don't get preauthorization, benefits will be denied. |
|  | Home health care                          | 40% coinsurance   | Not Covered  | Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 60 visits/calendar year.   |
| K  | Rehabilitation services 40% coinsurance   | Not Covered   | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied. |   |
| If you need help recovering or have other special health | Habilitation services                     | 40% coinsurance   | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
| needs  | Skilled nursing care                      | 40% coinsurance   | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
|  | Durable medical equipment                 | 40% coinsurance   | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
|  | Hospice services                          | 40% coinsurance   | Not Covered  | <u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.  |
| If your child needs dental or eye care                   | Children's eye exam                       | No charge. <u>Deductible</u> does not apply                 | Not Covered  | Limited to one exam per year.   |

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

| Common        |                            | What You Will Pay                           |   | Limitations, Exceptions, & Other Important |
|---------------|----------------------------|---|---|--|
| Medical Event | Services You May Need      | Network Provider (You will pay the least)   | Out-of-Network Provider (You will pay the most) | Information                                |
|               | Children's glasses         | No charge. <u>Deductible</u> does not apply | Not Covered                                     | Limited to one pair of glasses per year.   |
|               | Children's dental check-up | No charge. <u>Deductible</u> does not apply | Not Covered                                     | None.                                      |
|               |                            |   |   |  |

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care (Adult)
- Infertility Treatment
- Long-term Care

- Non-emergency care when traveling outside the United States
- Private-duty nursing
- Weight Loss Programs

## Other Covered Services (limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visit limit)
- Hearing aids (1 hearing aid in each ear every 3 years)
- Routine eye care for adults (1 exam every 24 months)
- Routine foot care for diabetic members

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health <a href="Plan">Plan</a> Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>; Texas Health and Human Services Commission at 1-800-252-8263 or <a href="https://www.hhsc.state.tx.us/medicaid">https://www.hhsc.state.tx.us/medicaid</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.healthCare.gov">Health Care.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health <u>Plan</u> Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or <a href="http://www.tdi.texas.gov/index.html">http://www.tdi.texas.gov/index.html</a>.

#### Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet the Minimum value standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum value standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

### **Language Access Services:**

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989).

Chinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-282-3025 (TTY: 1-800-735-2989)번으로 전화해 주십시오.

Arabic: الغوية المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا علم المحوظة :1-80-735-2989. والبكم الصم هاتف رقم) 1-844-282-3025 برقم اتصل بالمجان لك تتوافر اللغوية المساعدة خدمات فإن ،اللغة اذكر تتحدث كنت إذا علم المحوظة :1-808-282-3025 (TTY: 1-800-735-2989).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282-3025 (TTY: 1-800-735-2989).

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS: 1-800-735-2989).

.(TTY: 1-800-735-2989) پاسخ .هستند شما دسترس در ،کنند می صحبت رایگان ،زبان کمک خدمات ،فارسی شما اگر .Persian

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1-800-735-2989).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-282-3025 (телетайп: 1-800-735-2989).

Japanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025 (TTY: 1-800-735-2989) まで、お電話にてご連絡ください。

Laotian: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-844-282-3025 (TTY: 1-800-735-2989).

Hindi: हंद: **सावधानी: यदि आप हिंदी बोलते हैं**, तो आप मुफ्त भाषा सहायता सेवाओं से लाभ उठा सकते हैं। 1-844-282-3025 पर कॉल करें (टीटीवी: 1-800-735-2989)

Gujarati: જરાત: સાવધાન: જો તમે ગુજરાતી બોલતા હોવ તો, તમે મફત ભાષા સહાય સેવાઓમાંથી લાભ મેળવી શકો છો. 1-844-282-3025 પર કૉલ કરો (TTY: 1-800-735-2989)

-To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$6,000 |
|---|---------|
| ■ Specialist copayment                        | \$0     |
| ■ Hospital (facility) <u>copayment</u>        | \$0     |
| ■ Other <u>coinsurance</u>                    | 40%     |

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,800 |
|--------------------|----------|
|--------------------|----------|

## In this example, Peg would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$2,100 |  |
| Copayments                 | \$0     |  |
| Coinsurance                | \$4,600 |  |
| What isn't covered         |         |  |
| Limits or Exclusions       | \$60    |  |
| The total Peg would pay is | \$6,760 |  |

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a well-controlled condition)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$6,000 |
|---|---------|
| ■ Specialist copayment                        | \$0     |
| ■ Hospital (facility) copayment               | \$0     |
| ■ Other <u>coinsurance</u>                    | 40%     |

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$7,400 |
|--------------------|---------|
|--------------------|---------|

#### In this example, Joe would pay:

| Cost Sharing               |         |  |
|----------------------------|---------|--|
| <u>Deductibles</u>         | \$4,000 |  |
| Copayments                 | \$0     |  |
| Coinsurance                | \$2,700 |  |
| What isn't covered         |         |  |
| Limits or Exclusions       | \$60    |  |
| The total Joe would pay is | \$6,760 |  |

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$6,000 |
|---------------------------------|---------|
| ■ Specialist copayment          | \$0     |
| ■ Hospital (facility) copayment | \$0     |
| ■ Other coinsurance             | 40%     |

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$1,900 |
|--------------------|---------|
|--------------------|---------|

## In this example, Mia would pay:

| Cost Sharing               |         |
|----------------------------|---------|
| <u>Deductibles</u>         | \$1,100 |
| <u>Copayments</u>          | \$0     |
| Coinsurance                | \$800   |
| What isn't covered         |         |
| Limits or Exclusions       | \$0     |
| The total Mia would pay is | \$1,900 |