The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call us at 1-844-282-3025 or visit us on the web at <a href="https://www.christushealthplan.org/">https://www.christushealthplan.org/</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a> or call 1-844-282-3025 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this plan covers.
Are there services covered before you meet your deductible?	Yes.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not applicable.	This plan does not have an out-of-pocket limit on your expenses.
What is not included in the out-of-pocket limit?	Not applicable.	This plan does not have an out-of-pocket limit on your expenses.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.christushealthplan.org/provider-search">https://www.christushealthplan.org/provider-search</a> or call 1-844-282-3025 for a list of <a href="mailto:network">network</a> <a href="mailto:providers">providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All  $\underline{copayment}$  and  $\underline{coinsurance}$  costs shown in this chart are after your  $\underline{deductible}$  has been met, if a  $\underline{deductible}$  applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	No charge	Not Covered	Including office services, other than those specifically shown below.
	Specialist visit	No charge	Not Covered	Including office services, other than those specifically shown below.
	Preventive care/screening/ immunization	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.
	Diagnostic test (x-ray, blood work)	No charge	Not Covered	None.
If you have a test	Imaging (CT/PET scans, MRIs)	No charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
If you need drugs to treat your illness or condition	Generic drugs	No charge	Not Covered	Cost sharing for a 90-day supply by mail order is triple the cost sharing for a standard 30-day
	Preferred brand drugs	No charge	Not Covered	
More information about Prescription	Non-preferred brand drugs	No charge	Not Covered	supply. Prescriptions for birth control are not subject to deductible, and do not have a
drug coverage is available at www. christushealthplan.org	Specialty drugs	No charge	Not Covered	copayment.
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
Surgery Physician/surgeon fees No charge Not Covered	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.		
If you need immediate medical attention	Emergency room care	No charge	No charge	
	Emergency medical transportation	No charge	No charge	None.
	<u>Urgent care</u>	No charge	Not Covered	
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Physician/surgeon fees	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.

CHPTX19AI0

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

Common Medical Event	Services You May Need	What Y Network Provider (You will pay the least)	ou Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No charge	Not Covered	None.
	Inpatient services	No charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Office visits	No charge	Not Covered	Cost sharing does not apply for preventive services. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
	Childbirth/delivery professional services	No charge	Not Covered	None.
If you are pregnant	Childbirth/delivery facility services	No charge	Not Covered	Preauthorization is required for inpatient care, except for: (1) forty-eight (48) hours of Inpatient care following a vaginal delivery or ninety-six (96) hours of Inpatient care following a Cesarean section or (2) Post-Partum Care. If you don't get preauthorization, benefits will be denied.
If you need help recovering or have other special health needs	Home health care	No charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied. Limited to 60 visits/calendar year.
	Rehabilitation services	No charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Habilitation services	No charge	Not Covered	Preauthorization is required. If you don't get preauthorization, benefits will be denied.
	Skilled nursing care	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Durable medical equipment	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
	Hospice services	No charge	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , benefits will be denied.
If your child needs	Children's eye exam	No charge	Not Covered	Limited to one exam per year.
dental or eye care	Children's glasses	No charge	Not Covered	Limited to one pair of glasses per year.
	Children's dental check-up	No charge	Not Covered	None.

## CHPTX19AI0

<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>https://www.christushealthplan.org/</u>

#### **Excluded Services & Other Covered Services:**

## Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Bariatric Surgery
- Cosmetic Surgery

- Dental Care (Adult)
- Infertility Treatment
- Long-term Care

- Non-emergency care when traveling outside the United States
- Private-duty nursing
- Weight Loss Programs

## Other Covered Services (limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care (35 visit limit)
- Hearing aids (1 hearing aid in each ear every 3 years)
- Routine eye care for adults (1 exam every 24 months)
- Routine foot care for diabetic members

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: CHRISTUS Health Plan Customer Service at 1-844-282-3025; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html">https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html</a>; Texas Health and Human Services Commission at 1-800-252-8263 or <a href="https://www.hhsc.state.tx.us/medicaid">https://www.hhsc.state.tx.us/medicaid</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="health">Health</a> insurance Marketplace. For more information about the <a href="https://www.HealthCare.gov">Marketplace</a>, visit <a href="https://www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: CHRISTUS Health Plan Customer Service at 1-844-282-3025 or The Texas Department of Insurance at 1-800-578-4677 or http://www.tdi.texas.gov/index.html.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet the Minimum value standards? Yes

If your plan doesn't meet the Minimum value standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

## **Language Access Services:**

Spanish (Español): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-282-3025 (TTY: 1-800-735-2989).

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-282-3025 (TTY: 1-800-735-2989). CHPTX19Al0

hinese: 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-844-282-3025 (TTY1-800-735-2989)。
orean: : . 1-844-282-3025 (TTY: 1-800-735-
989) .
(1-800-735-2989 والعلكم للصم منف رقم) 3025-842-44-1برق منفصل باللمجان ل التعني المنطق العن الله عن المنطق المنطقة الم
rdu: ئيس كالكري المانكي مديكي خدمات فهت هن ديني اب هن كالكري كالكري. 1-844-282-3025 (TTY: 1-800-735-2989). agalog : PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-282- 025 (TTY: 1-800-735-2989).
rench: ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-282-3025 (ATS : 1-800-735-989).
ersian: پانکمک خدماتفارسی شما هن در که نون د می صبحت ریایگان ، نیاز کمک خدمات نیارسی شما گسر انگریش انگریان در
serman: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-844-282-3025 (TTY: 1
00-735-2989). ussian: ВНИМАНИЕ:  Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.  Звоните 1-844-282-3025 (телетайп: 1-800-735-
иззына вытитите. Сели вы говорите на русском изыке, то вам доступны осстыатные услуги перевода. Овоните 1-044-202-3023 (телетайн. 1-000-733-
apanese: 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-844-282-3025(TTY: 1-800-735-2989)まで、お電詰 こてご連絡ください。
aotian: """: "" -
-844-282-3025 (TTY: 1-800-735-2989
lindi: हंद: <mark>सावधाना: यद</mark> ं आप दं ां ा बोलैंत , ता आु <b>फ्</b> तम भाषा स ायेता संवोआ स लाभ उठा सैंकंत । 1-844-282-3025 पर कोंल कर (टाटाव -
00-735-2989)
જરાતઃ સાવધાનઃ જો તમ ગૈજરાતી બોલતા હોવ તો તમ મકત ભાષા સહાય સવાઓમાથ <b>ી લાભ મ</b> ેવી શકો છો 1-844-282-3025 પર કોલ

કરો (TTY: 1-800-735-2989)

## **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

n The <u>plan's</u> overall <u>deductible</u>	\$0
n Specialist copayment	\$0
n Hospital (facility) copayment	\$0
n Other coinsurance	0%

This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/
Delivery Professional Services Childbirth/Delivery
Facility Services

<u>Diagnostic tests</u> (ultrasounds and blood work) Specialist visit (anesthesia)

## Total Example Cost \$12,800

## In this example, Peg would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or Exclusions	\$0		
The total Peg would pay is	\$0		

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

n The <u>plan's</u> overall <u>deductible</u>	\$0
n Specialist copayment	\$0
n Hospital (facility) copayment	\$0
n Other coinsurance	0%

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

**Diagnostic tests** (blood work)

**Prescription drugs** 

**Durable medical equipment (glucose meter)** 

## Total Example Cost \$7,400

## In this example, Joe would pay:

Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or Exclusions	\$0		
The total Joe would pay is	\$0		
	·		

## Mia's Simple Fracture

(in-network emergency room visit and follow up care)

n The plan's overall deductible	\$0
n Specialist copayment	\$0
n Hospital (facility) copayment	\$0
n Other coinsurance	0%

#### This EXAMPLE event includes services like:

**Emergency room care** (including medical supplies)

Diagnostic test (x-ray)

**Durable medical equipment (crutches)** 

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
--------------------	---------

## In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$0	
Coinsurance	\$0	
What isn't covered		
Limits or Exclusions	\$0	
The total Mia would pay is	\$0	